

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

THE APPLICATION OF AMERICAN OPERATOR)
SERVICES, INC. FOR A CERTIFICATE OF)
PUBLIC CONVENIENCE AND NECESSITY TO) CASE NO. 10130
PROVIDE INTRASTATE OPERATOR-ASSISTED)
RESOLD TELECOMMUNICATION SERVICES AS)
A NON-DOMINANT CARRIER)

O R D E R

IT IS ORDERED that American Operator Services, Inc. ("AOS") shall file an original and 10 copies of the following information with the Commission. The information requested is due no later than April 22, 1988. If the information cannot be provided by this date, you should submit a motion for an extension of time stating the reason a delay is necessary and include a date by which it will be furnished. Such motion will be considered by the Commission.

1. Identify the exact services to be resold, and include the name of the provider(s) and terms of the agreements between AOS and provider(s). If the services to be resold are obtained under tariffs, identify the tariffs.

2. Provide the location of the switch(es) that AOS will be using to switch calls originating and terminating in Kentucky.

3. Does AOS currently purchase directly any originating or terminating access service from any LEC in Kentucky? If yes, describe the access service(s) purchased with reference to any

applicable tariffs. If no, does AOS intend to purchase such access?

4. To complete an intrastate call, does AOS lease or use dedicated facilities from an IXC or private carrier, or is all transport provided through the use of purchased MTS or WATS/WATS-like services?

5. Describe exactly and depict graphically the routing of a call, handled by AOS, originating in Louisville, and terminating in Frankfort. Describe and depict the routing of a call originating in Frankfort and terminating in Lexington. Fully explain how intrastate access charges would be paid by AOS for such calls. If such calls would consist of two interstate segments, bridged by AOS, describe exactly which carriers would handle each interstate link. If a drop-link is used to provide operator intervention, include a description.

6. Describe any methods used by AOS to ensure that calls billed to a telephone company calling card are properly validated. Describe any methods used by AOS to ensure that calls billed to a third number are authorized.

7. Describe fully how AOS responds to a request by an end-user to bill a call to 1) an AT&T calling card; 2) a BOC calling card; 3) a calling card issued by any other local exchange company; and 4) an OCC travel card, e.g. US Sprint Fon Card, MCI calling card.

8. Describe fully how an AOS operator would handle a collect call, i.e. what information about AOS is provided to the answering party who is asked to accept the charges. Explain the

ability of AOS, if any, to receive a request for operator assistance for an interLATA call on a 00- basis. May AOS equipment or an AOS customer's premises equipment be programmed to recognize a request for AOS service on a 00- basis, or through the use of some other access code?

9. Describe fully the method by which AOS would handle a properly dialed 1) 0+ intraLATA call; 2) 0+ interLATA call; and 3) 0+ local call. If steps are taken to prevent the routing of certain of these calls to AOS, please describe them.

10. Describe fully the ability of AOS to handle a 0+ credit card or calling card call without operator involvement. Describe fully the method by which the called number and credit card or calling card number are obtained, stored and processed.

11. Provide a detailed explanation of the "Location Surcharge" referred to in Exhibit B, Pages 16, 21 and 24, including the basis for this provision.

12. On Exhibit B, Page 22, additional minutes are priced the same as initial minutes for day, evening and night calls for the 16 mile distance, for evening and night calls for the 30 mile distance and for night calls for the 40 and 55 mile distances. All other levels are priced lower for additional minutes than initial minutes. Please explain.

13. Provide a detailed schedule showing all charges which will be made and/or commission to be paid to carrier's customers.

14. Provide a current list of AOS customers within Kentucky.

15. Provide the date at which AOS (or NTS) began providing intrastate service within Kentucky.

16. Provide written records showing every intrastate call within Kentucky accepted, completed and rated by AOS (or NTS). Such records should disclose the originating and terminating number of each call, and should be organized by customer name. For each Kentucky AOS customer, a chronological list of calls should be provided. The total charge for each call, including any "Location Surcharge" should be shown.

17. For the calls described in response to question five, provide a thorough explanation of the charges AOS must pay to the carrier(s) transporting the call. Assume that each call is 3 minutes in duration, and provide the transport costs to AOS for a call originating: at 9:00 a.m.; at 9:00 p.m.; at 11:00 p.m. A proper response to this question will include costs for six calls (i.e. three from Louisville to Frankfort and three from Frankfort to Lexington).

Done at Frankfort, Kentucky, this 1st day of April, 1988.

PUBLIC SERVICE COMMISSION


For the Commission

ATTEST:

Executive Director